## **The Power of Partnership**

National Workforce Planning and Development Overview



## **Career mobility**

Career mobility is a journey. Kaiser Permanente has a suite of services and support to help you.



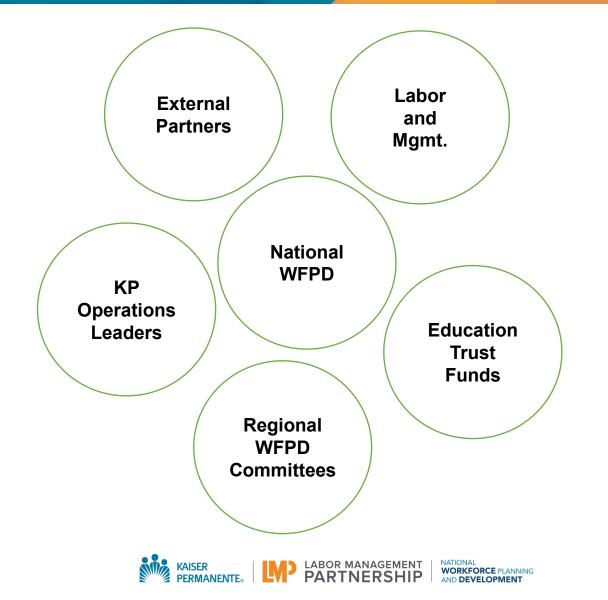


### Purpose

National Workforce Planning and Development enables individual and organizational success.

**2005 National Agreement between KP and Partnership unions** created structure for workforce development and education trusts.

With our partners, we support education and training for our workforce to build skills needed now and in the future.



### **Core services**

- Career development
- Education trust funds
- Tuition reimbursement
- Workforce of the Future



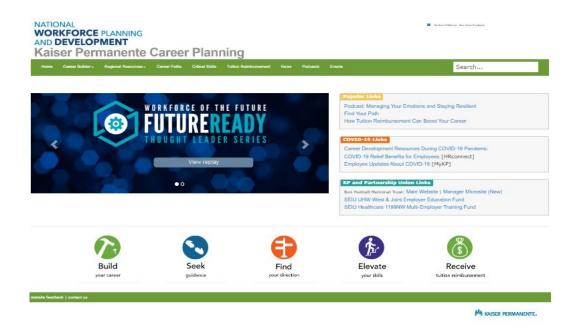


# **Career Development**



## **KP Career Planning**

Career planning for union members and managers who want to help them.





### **Career paths**

Our career paths tool helps you create a personalized action plan to reach your goals.

20,000+ career path profiles

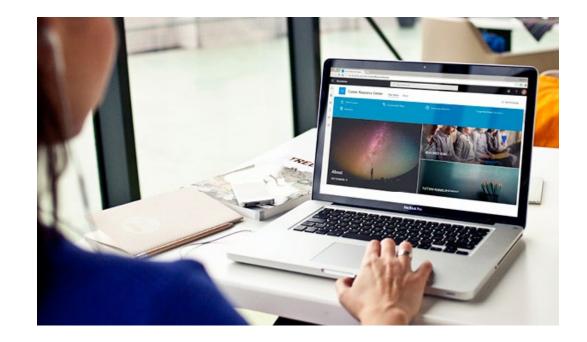
6,000+ action plans





## **Career Resource Center**

A new one-stop hub for all employees to plan their careers.





## **Education Trust Funds**



The Labor Management Partnership supports 3 education trust funds:

- Ben Hudnall Memorial Trust
- SEIU UHW-West & Joint Employer Education Fund
- SEIU Healthcare 1199NW Multi-Employer Training Fund

Union-negotiated education benefits bargained by KP, Alliance, Coalition

- Address emerging needs and prepare employees for in-demand positions
- Provide cost-effective training at scale
- Provide equitable access to career development opportunities for diverse workforce



## **Education trusts: Programs and services**

• **140,000+** KP employees represented by Partnership unions served

• 1 in 4 eligible employees use the education trusts

Popular programs and services include:

- Career coaching
- Financial assistance (stipends, tuition support)
- Degree programs and certifications
- Skill building and continuing education
- Academic support
- Cohort training programs

## **Cohort training**

Targeted training for:

- Upskilling
- Continuing education
- Specialty certifications

These trainings:

- Fill staffing gaps
- Eliminate barriers
- Address equity issues

Hundreds of cohort trainings completed

- National RN-to-BSN program
- Transition to practice programs
- Mental Health, Imaging, Pharmacy certifications
- Apprenticeships
  - > Medical assistant
  - > Optical dispenser
  - > Sterile processing tech

### **Employee success story**



"I feel empowered. By taking steps to further educate myself and better myself, it just expands my horizons in the company to try something new, start a new career, open up a new path."

 REGGIE WILLIAMS, SEIU-UHW, Southern California, who, after working 20 years at Kaiser Permanente in Environmental Services, completed an apprenticeship program to become a sterile processing tech



#### **Manager success story**



"I encourage all my staff to pursue education to stay marketable and relevant. If you put the resources into your staff, it can be nothing but a win-win."

- SOPHIA WILSON, supervisor, Health Information Management, Georgia



## **Tuition Reimbursement**



## **Tuition reimbursement**

Kaiser Permanente provides reimbursement to employees for completing courses.

Up to \$3,000 each year

1 in 8 eligible KP employees use





## **Workforce of the Future**



## **Workforce of the Future initiative**

Health care is transforming. Jobs are changing. Workforce of the Future is a framework to keep up with these changes. Here's how:

- Workforce consultants, implementation specialists, and regional labor and management leaders analyze and make sense of trends in markets
- **Regional committees** identify training resources that will equip our workforce for the future
- **Community of practice** shares successful practices across the enterprise
- **Tools** such as job profiles and a manager's guide to workforce development help to build careers and learn new ways to work
- Future Ready virtual thought leader series has insights on what's next in work and learning





What you can do:

- Talk with your team about career development.
- Connect with National Workforce Planning and Development consultants and project managers to find ways to build skills and support lifelong learning.
- Collaborate with education trust career coaches, who can tailor trainings, provide career coaching to employees and offer skill assessments.
- Contact Regional Workforce Planning and Development Committee tri-chairs to help identify upskilling and training needs for you and your team.



## **Workforce Planning and Development leadership**



Lionel C. Sims, Jr., Esq. VP, OLMP & NLRS Int. Mgmt. Lead, NWFPD



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John Kolodny National Coordinator, Coalition of KP Unions



## **More information**

## Contact: national-wfpd@kp.org

- KP Career Planning: <u>kpcareerplanning.org</u>
- Career Resource Center: <u>sp-cloud.kp.org/sites/CareerResourceCenter</u>
- Ben Hudnall Memorial Trust: <u>bhmt.org</u>
- SEIU UHW-West & Joint Employer Education Fund: <u>theedfund.org</u>
- SEIU Healthcare 1199NW Multi-Employer Training Fund: <u>healthcareerfund.org</u>
- Tuition reimbursement: <a href="https://www.keingloog.org/prd/tuition\_reimbursement.php">keingloog.org/prd/tuition\_reimbursement.php</a>
- Workforce Development Week: <u>kpcareerplanning.org/wdw</u>
- Workforce of the Future: <u>LMPartnership.org/workforce</u>
- Manager's Guide to Workforce Development: <u>LMPartnership.org/tools/manager's-guide-workforce-development</u>