

# WORKFORCE of the Future

# Conference 2014

October 7, 2014

National Workforce Planning & Development



TAKING ACTION AND LOOKING TOWARD THE FUTURE!

"The patient has to be at the center."  
- CHOKRI BENSALD

"We are all change agents."  
- CHUCK COLUMBUS

"We need to show up with humility."  
- DR. COPELAND

Shape  
Design  
Develop

## JOBS of the FUTURE

It starts with EMPATHY

Tools that enable Care anywhere

- ▶ Kiosks
- ▶ Sensors (ingestible, implantable)
- ▶ Apps (smartphones + tablets)
- ▶ Robots
- ▶ Fitness trackers
- ▶ Alerts
- ▶ Monitoring in cyberspace, AR, VR

Collaboration will move from within health care to include Partnerships that span industries and scale.

Designing the workforce of the future

- 1 Focus
- 2 Intention
- 3 Persistence (getting to go)
- 4 Iterate
- 5 Sign it

take what we know \* turn it into ACTION!

control leads to compliance  
autonomy leads to engagement!

HUMAN CENTERED DESIGN



- \* CHUCK COLUMBUS
- \* RONALD COPELAND
- \* CHOKRI BENSALD

Trends in Healthcare Innovation  
Wendy Lee & Dan Weberg

Strategic Planning & Vision 2025  
Joseph Severson & Vivian Tan

No place I'd rather be  
KAISER PERMANENTE

GRAPHIC RECORDING by:  
KAREN FORKISH and JAMI BREESE

take care of YOURSELVES & each other

bring in the patients as co-designers

figure it out TOGETHER!

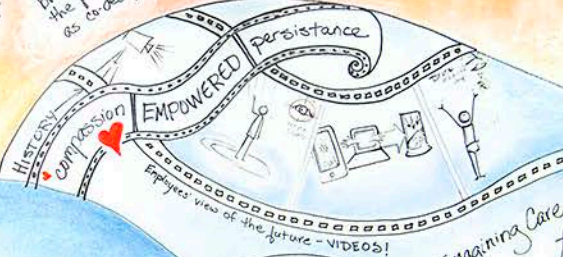
workforce PLANNING to avoid CONFLICT

Marilyn Chob

Demis Dabney

Jim Pruitt

Hal Ruddick



Imagine Care, Anywhere (ICA) Tour Medicare

Millennial Provocation

RELAYS

organize around the consumer

TED

talk → guest Speakers

BRAD KREIT

JODY THOMPSON

transdisciplinarity  
literacy in & ability to understand concepts across multiple disciplines

integrate insights from multiple fields

virtual collaboration allowing people to **FOCUS** when they need to & **COLLABORATE** when they need to